

# APMA Portal release 2.1.3

## General

### Amadeus Property Management Advanced (APMA)

Amadeus Property Management Advanced is the new cloud based PMS hosted platform from Amadeus.

Amadeus Property Management Advanced allows independent and midchain hotels to gain the best of both worlds from a single solution – comprehensive property management capabilities and advanced distribution integrations to drive greater demand, occupancy, and revenue.

- Enjoy comprehensive property management and advanced distribution functionality from a single solution
- Elevate service delivery and increase brand value with integrations to more than 350 partner systems
- Expand distribution reach and drive demand across global OTAs and major GDS' through Amadeus' lightweight [RezExchange](#) distribution module or comprehensive [iHotelier](#) CRS and [GMS](#)
- Simplify and consolidate solution management through complete integration with the Amadeus and TravelClick portfolio of solutions
- Enhance productivity and speed of lead distribution with built-in sales automation functions

Amadeus Property Management Advanced builds on the robust capabilities of IDPMS and offers several advantages over the on-premise version of IDPMS:

- No more need for expensive server hardware and SQL licenses
- Software as a Service model includes everything in one monthly fee, no more licensing costs.
- Easy upgrades to ensure ongoing performance and uptime reliability
- Easy accessibility through Remote Desktop for the PMS and through a web browser for the APMA-portal. Access from anywhere.
- Improved Scalability to meet evolving property management needs

For more information, please contact our sales department. <https://www.amadeus-hospitality.com/contact/>

# Update schedule

The new APMA portal will be released during the regular maintenance windows and hotels are informed in advance using the announcement section on the APMA portal page. The portal release is independent from the full PMS version.

The version of the APMA portal is located at the bottom of the APMA portal pages.

Example:

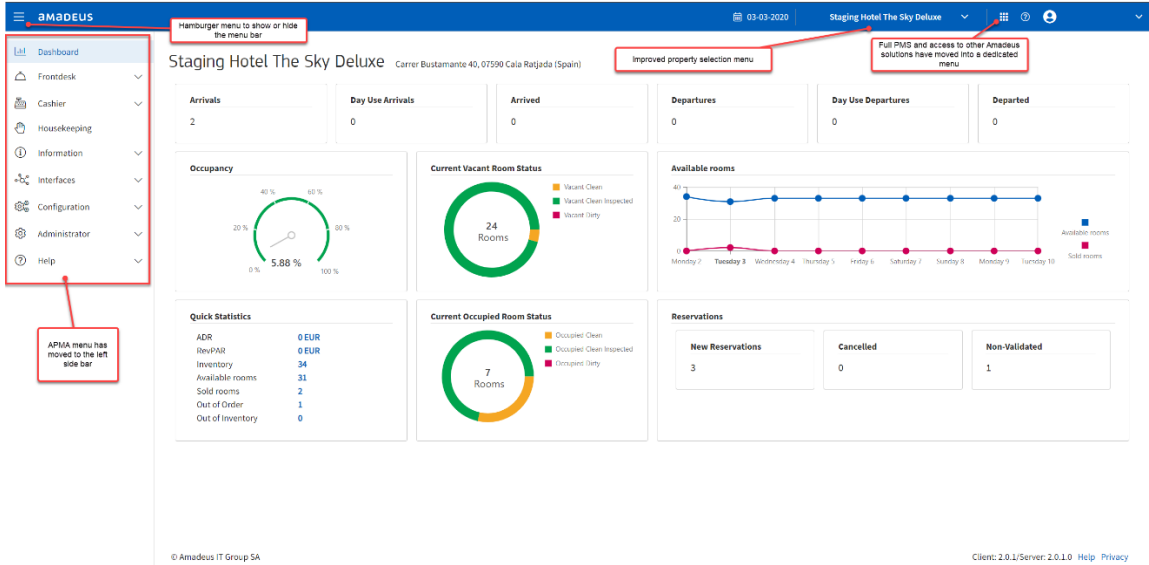
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Client: 2.0.1/Server: 2.0.1.0 [Help](#) [Privacy](#)

- The full PMS version is independent from the APMA portal version
- Release of new full PMS version is not necessarily in line with a new APMA portal release.
- Separate release schedule and release notes apply

# Changes

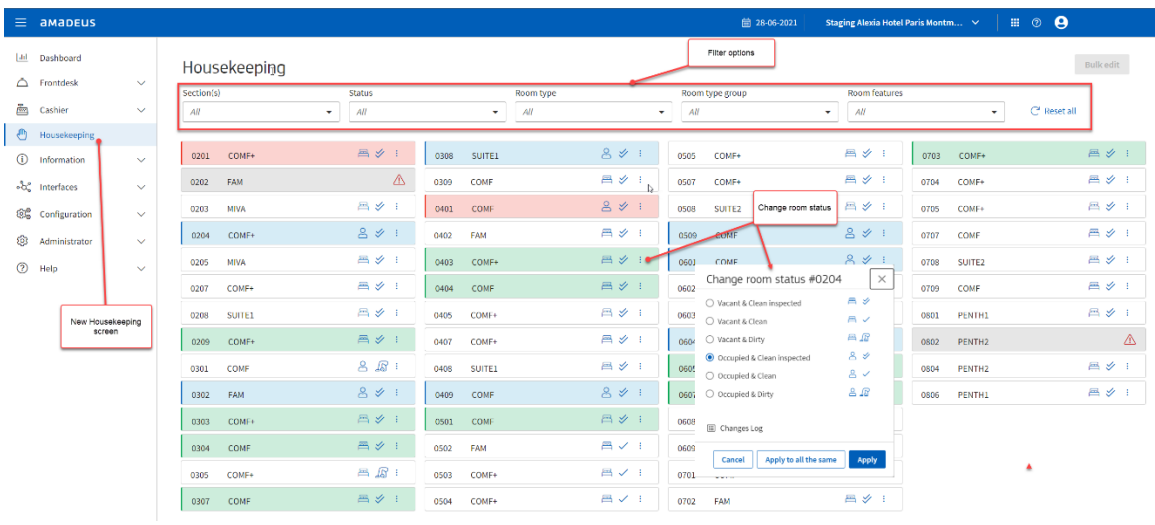
The following pages describe the new features, bugfixes and other enhancements of APMA portal 2.1.3.

| Title  | Description   |
|--|---|
| <p>IHP-192</p> <p>APMA portal has a fresh look</p> | <p>The APMA portal has a new look.</p> <p>The new visual refresh is modern and new, designed making it more simple and intuitive experience.</p> <ul style="list-style-type: none"> <li>The horizontal top menu bar has been moved to a vertical side menu bar on the left side of the screen.</li> <li>Improved property selection menu</li> <li>A new applications menu has been added at the top right of the screen that provides access to Full PMS and other Amadeus solutions such as iHotelier and RezExchange Portal.</li> </ul>  |

IHP-12

New Housekeeping screen

A new housekeeping has been added to the APMA portal. It allows portal user to manage room statuses directly from the APMA portal without having to start full PMS.



IHP-29

APMA user retention

New functionality has been added to the APMA portal to manage the automated remove APMA users that have been inactive based on the last action date (portal login or full PMS login) This is an internal functionality and for Amadeus use only. Its an automated process.

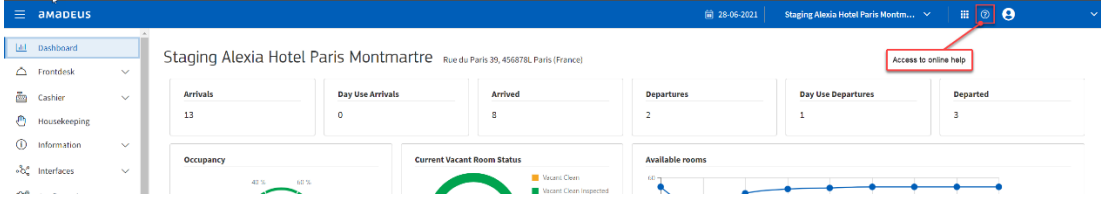
- After 6 weeks of inactivity a user is automatically deactivated. The Multi Factor Authentication account (DUO) is removed but the user record itself is retained. It can be re-activated at any time needed but new multi factor authentication (DUO) has to be done.
- When a user is deactivated manually via the APMA portal by a super user for example, the Multi Factor Authentication account is not removed.
- Any deactivated users are automatically removed after 365 days after last action date including any active Multi Factor Authentication account (DUO)
- 10 days prior to permanent APMA user profile deletion, the hotel super user is informed via e-mail about the scheduled removal

| Full Name                             | User Type | Portal User Group  | Enabled | Last Action      | Action  |
|---------------------------------------|-----------|--------------------|---------|------------------|---------|
| 1A-Admin 1A-Admin                     | Amadeus   | 1A-ADMIN           | ✓       | 23/11/2022 13:44 | [Icons] |
| 1A-Finance 1A-Finance                 | Amadeus   | 1A-FINANCE         | ✓       | 11/11/2022 17:24 | [Icons] |
| 1A-Implementations 1A-Implementations | Amadeus   | 1A-Implementations | ✓       | 11/11/2022 17:16 | [Icons] |
| 1A-Operations 1A-Operations           | Amadeus   | 1A-Implementations | ✓       | 26/10/2022 09:14 | [Icons] |

IHP-273

Delete APMA property

New functionality has been added that allows Amadeus users to remove a property and clean up all linked data from the APMA portal. This is an internal functionality, available to Amadeus only.

|   |  |
|---|--|
| <p>IHP-16</p> <p>Online help</p>                                    | <p>Access to the online help moved. The online help has been moved from the menu to a dedicated icon at the top of the screen</p>  |
| <p>Bug 171873 /<br/>CR 0135047</p> <p>Change password error</p>     | <p>A bug has been fixed throwing an error when changing the user password after creation of a new user or for an existing user</p>   |
| <p>Bug 178427 /<br/>CR 135408</p> <p>Change mobile phone number</p> | <p>Bug fixed in handling the error response from DUO Authentication services when changing the mobile device phone number of an APMA user</p>  |
| <p>Bug 175385 /<br/>CR0135080</p>                                   | <p>Bug fixed in the APMA availability screen displaying incorrect values for forecast %</p>  |
| <p>Bug 175831 /<br/>CR0135130</p>                                   | <p>Limitation of the property prefix to max length of 3 characters in the APMA portal property details screen</p>  |
| <p>Bug 171132 /<br/>CR0135000</p>                                   | <p>Bug fixed that prevented the users from resetting their APMA session</p>  |